



Satisfied with our care
to their patients **98.8%**

99.4% Prompt service to
patients following referral

Referral handled smoothly **99.7%**

99.6% Our care *meets or exceeds*
physicians' expectations
in the following areas:

Physicians also shared:

"Outstanding from beginning to end of referral"

"Always receive terrific reports back from our families"

"Family very happy with care. Dr. Zuckerman followed the patient when was out of town. Made house visit and had much-needed conversation."

"Rapid assessment and output to patient and family"

Pain Relief - Hospice assures that, through the oversight of our hospice dedicated clinicians, the patient receives pain medications to be as comfortable as possible.

Technical Nursing - Hospice nursing staff specialize in end-of-life care and effective symptom management. Our nurses' medical management includes wound care, ostomy, catheter and IV access support.

Emotional Support - Staffed by a dedicated team of Master's prepared social workers, Family Hospice takes a comprehensive approach to end-of-life care for both patients and caregivers. Our staff recognize each person's situation - coping with a terminal diagnosis, the demands of providing round-the-clock care care, or the loss of a loved one, requires personalized and unique support.

Patient/Family Education - Our team educates family and caregivers about the best way to care for their loved one. Replacing guesswork with knowledge provides confidence and relief.

Family Hospice administers follow-up surveys to physicians who refer their patients to our care. These results are from surveys collected July 2015 - September 2016.

